

FAO: Martin Darby
Flood Flooring
Hilltown
Oldcastle
Co. Meath
Ireland

Date:
21.01.2011

Ref: Flood Flooring Works at Hackney Free and Parochial C of E School

Dear Martin,

We would like to take this opportunity to give you some well deserved feedback on the works carried out at the above Project. Firstly, it should be mentioned that the swift service provided in relation to Product Technical Knowledge and providing budget estimates to assist with our construction methodology decisions was second to none.

Furthermore, once we had taken the decision to award the order to Flood Flooring, the detailed design development and assistance in resolving the many coordination issues was professional, prompt and thorough.

Finally, the Programming and Sequencing of the units was clear, logical, well communicated and trouble free despite nature's best efforts to thwart our deliveries schedules due to some extreme weather conditions. We would have no hesitation in working with Flood Flooring in the future, on account of the highest quality service we have enjoyed to date and have already recommended you to other Projects within our Business.

Yours faithfully

David Owen

Senior Project Manager



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